



*You matter. We care.*

# Links Medical Practice

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Monday 7<sup>th</sup> April 2025

## **Important information about your GP practice.**

Dear patient,

We wanted to make you aware of the proposed closure of our branch surgery (Hazel road), and the intention of moving all our current services under one roof at our Netherton site (Netherton health centre), we have been located in the health centre since April 2018.

As you are aware our branch surgery is very small, with only two consulting room and limited waiting room space. The off road parking there is also limited to three cars and this means that patients have to park on the road with very limited availability at certain times of the day.

Netherton health centre offers a great opportunity with ample parking, including a large car park at the rear of the building and disabled parking bays at the front of the property. We are undertaking building work to make improvements to the centre and you would still continue to see the same teams and friendly faces that you do currently.

The distance from Hazel road to Netherton health centre is 2.3 miles and a 9 minute car journey. As Netherton health centre is located on a main road it is served well by a number of buses from Dudley town centre.

## **We would like to hear your views on how the proposed closure and subsequent move would impact you.**

There are a number of different ways you can have your say.

- PPG Meeting – Tuesday 29<sup>th</sup> April 2025 1pm at Netherton health centre.
- Survey – complete a short survey, <https://forms.office.com/e/Ufgsf5CmTE>, patients can collect a paper copy of the short survey from the reception at both sites.
- Drop in sessions at Netherton health centre and Hazel road to discuss this are:  
Netherton Health Centre: Wednesday 16<sup>th</sup> April 12.30pm and Monday 28<sup>th</sup> April 4.30pm  
Hazel Road: Tuesday 22<sup>nd</sup> April 12.30pm

We also have some frequently asked questions (FAQs) that will be found on our website.

Our public conversation will run until Thursday 8<sup>th</sup> May 2025, so please ensure you share your views with us before it closes. All feedback will be analysed and a report will be developed which will be considered by the BCICB before they make any decisions.

We will be working closely with our commissioners, NHS Black Country Integrated Care Board (ICB), the NHS organisation responsible for ensuring people have access to local GP services. The ICB, as commissioner, will consider all patient feedback before taking any decision on whether the move should be approved.

Your feedback is important to us.

Yours sincerely,

Gemma Massey  
Practice Manager